

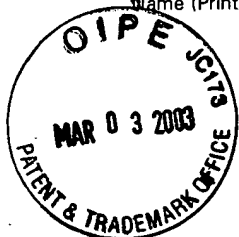
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3-12-03

EXPRESS MAIL CERTIFICATE

Date 3/3/03 Label No. EV2946348815
I hereby certify that, on the date indicated above, this paper or fee was deposited with the U.S. Postal Service & that it was addressed for delivery to the Assistant Commissioner for Patents, Washington, DC 20231 by "Express Mail Post Office to Addressee" service.

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Pat Campbell [Signature]
Name (Print) Signature



File No.: 3313/01334

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Renee FRENGUT

Serial No.: 09/833, 590

Art Unit: 3623

Filed: June 18, 2002

Examiner: Andre D. BOYCE

For: **INTERNET BASED QUALITATIVE RESEARCH METHOD AND SYSTEM**

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DRAWING CHANGE AUTHORIZATION REQUEST

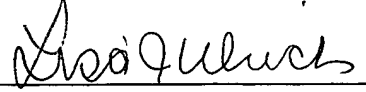
Hon. Commissioner of
Patents and Trademarks
Washington, DC 20231

Sir:

In connection with the above-identified application, Applicant hereby requests approval to amend Figure 3.

No new matter has been added.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Lisa J. Ulrich", is written over a horizontal line.

Lisa J. Ulrich

Reg. No. 45,168

Attorney for Applicant

Dated: March 3, 2003

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